AMY J. PATTILLO, Patent Attorney P.O. Box 161327 - AUSTIN, TEXAS 78716 FAX # 512-306-0417

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Docket No. AL	JS92001826US1 Serial N	o. <u>10/015</u>	,264 Atty:	<u>AJP</u>	
Applicant: BRO	OWN ET AL				
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Fees: Amendme	ent Notice of A	ppeal _	Appeal	Brief	Other

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Total Number of Pages In This Submission		Attorney Docket Number	AUS92001	10826US1		
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Amendment/Reply After Final Affidavits/declaration(s) Extension of Time Request Express Abandonment Request Information Disclosure Statement Certified Copy of Priority Document(s) Reply to Missing Parts/ Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53	P P P P P P P P P P P P P P P P P P P	Petition Petition to Convert to a Provisional Application Power of Attomey, Revocation Power of Correspondence Perminal Disclaimer Request for Refund CD. Number of CD(s) Landscape Table on Commissioner is authorized to coments to deposit account 09	Address D charge payr	ment of a	Appea (Appea Proprie Status Other below)	I Communication to TC I Notice, Brief, Reply Brief) etary Information Letter Enclosure(s) (please Identify
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Date 4/26/2005			Reg. No.	46,983		
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PATENT 10/015.264

APR 2 6 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Michael Wayne Brown, et al.

Serial No.: 10/015,264

Confirmation Number: 1742

Filed: 12/12/2001

Title: PROMOTING CALLER VOICE BROWSING IN A HOLD QUEUE

: Before the Examiner:

Marie C. Ubiles

Group Art Unit: 2642

Intellectual Property Law Department

International Business Machines Corp.

: 11400 Burnet Road

Austin, Texas 78758

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Marie C. Ubiles on April 26, 2005 by Amy J. Pattillo.

4/24/2005

INFORMATION DISCLOSURE STATEMENT TRANSMITTAL

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Sir:

Applicants submit herewith patents, publications, or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication, or other information referred to herein is "prior art" for this information unless specifically designated as such.

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists.

AUS920010826US1

PATENT 10/015,264

The attached form, a substitute for PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98(a)(1). Copies of each of the items on PTO-1449 are not required because each item cites a published US Patent Application or issued US Patent.

Applicants note that the enclosed Information Disclosure Statement is filed after the period described in 37 CFR 1.97(b), but before the mailing date of any of a final action under 1.113, a notice of allowance under 1.311, or an action that otherwise closes prosecution in the application. In accordance with 37 CFR 1.97(c), Applicants submit the statement specified in 1.97(e). In particular, Applicants state in compliance with 1.97(e)(e) that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 1.56(c) more than three months prior to the filing of the enclosed Information Disclosure Statement.

In the event a fee is required in connection with the enclosed Information Disclosure Statement, the Commissioner of Patents and Trademarks is authorized to charge Deposit Account No. 09-0447 for the necessary amount.

Respectfully submitted,

Amy J. Pattillo

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PTO/SB/08A (08-03)

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Complete if Known Substitute for form 1449/PTO Application Number 10/015,264 Filing Date 12/12/2001 INFORMATION DISCLOSURE First Named Inventor Michael Wayne Brown STATEMENT BY APPLICANT Art Unit 2642 (Use as many sheets as necessary) Examiner Name Ubiles, Marie C Attorney Docket Number AUS920010826US1 Sheet

Examiner Initials*	No.	Document Number Number-Kind Code ^{2 (F (norm)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Retevant Passages or Relevant Figures Appear
		^{US-} 5,937,044	08/10/1999	Kim, Hack H.	
		^{US-} 5,946,388	8/31/1999	Walker et al.	
•		^{U\$} · 6.502,745 B1	1/7/2003	Stimson et al.	
		^{US-} 6.826,173	11/30/2004	Kung et al.	
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